

## **A Community Partner Since 1937**

## **Payment Options**

Mitchell EMC has several options for you to pay your bill. You can come by any Mitchell EMC office during business hours, Monday through Friday, 8 am to 5 pm. Night deposits are available at each location as well. In addition, phone payments can be made by calling (229) 336-5221 or (800) 479-6034 any time, day or night, to pay your bill by credit card.

You may also mail your payment to:

Mitchell EMC PO Box 409 Camilla, GA 31730

The following billing options are also available for our members:



#### **Bank Draft**

Members can arrange for energy bill payments to be processed automatically each month on the due date via bank draft. <u>A bank draft authorization form</u> should be completed. Please include a voided check and either mail or bring it to one of our offices.

## **Recurring Credit Card**

Arrange for payment by American Express, Discover, Visa, or Mastercard:

You can go to our secure online portal via the Mitchell EMC website to set up your recurring credit card payment or call our office at (800) 479-6034.

#### Pre-Pay

Prepaid metering is a pay-as-you-go alternative to traditional electric service with a monthly bill. Once the account is set up, you can pay as frequently as you like, as much as you like. To sign up, call our office at (800) 479-6034 or come into one of our three office locations.

#### Mitchell EMC Mobile App

Our mobile app is designed to give you fast, secure account access so you can easily manage your account details, view your bill and account balance, make payments and find payment locations, schedule alerts, reminders, and receive push notifications.

#### CheckOut by PAYGO

A fast and convenient way to pay your Mitchell EMC bill while checking out at participating retailers near you. Get your barcode and find locations at www.mitchellemc.sedccheckout.com/Lookup.

## **Update Your Account**

**Help us Help You.** By keeping your account information up to date, Mitchell EMC is better able to answer questions and serve your account. If you've

- · Moved or have a new mailing address
- Married or changed your name, or
- Changed or added a phone number

We would also like to obtain your e-mail address & cell phone numbers. You can easily update your information by calling our office at 1-800-479-6034 and speaking with one of our friendly Customer Service Representatives.

# HOLIDAY EFFICIENCY WORD SEARCH

The holidays are a fun, festive time of year! We typically use more electricity during the holiday season.

Read the holiday efficiency tips below, then find and circle the **bolded** words in the puzzle.





- Decorate your tree with energy-saving LED lights.
- Control home heating costs with a smart or programmable thermostat.
- Save energy by using a timer to turn off holiday lights when you're sleeping.
- If you have a **fireplace**, ask an adult to close the damper when a fire is not burning.
- Open blinds and curtains during the day to let sunlight in to warm your home.
- Lower the thermostat when you invite **friends** and **family** over. (The extra people in your home creates additional warmth.)

## **Energy Efficiency** Tip of the Month

Get smart with a better way to heat and cool your home! Smart thermostats are Wi-Fi enabled and automatically adjust heating and cooling temperature settings in your home for optimal performance. Smart thermostats learn your temperature preferences and establish a schedule that adjusts to energy-saving settings when you're asleep or away. For maximum energy savings, look for smart thermostat models with the ENERGY STAR® label.

Source: Dept. of Energy



## Serving in 14 Southwest Georgia Counties...

## Mitchell EMC Facilities Charge Adjustment

Currently, some of the fixed costs of servicing your account are recovered through what you pay for electricity. We are moving to more accurately allocate these costs, both fixed and energy, to their true sources. Effective with member billings that begin on January 1, Mitchell EMC's Facilities Charge will increase by \$3.00 per month.

The Facilities Charge partially covers the fixed costs of delivering your electrical service. These fixed costs include reading your meter; maintaining the electric distribution system used in keeping your power flowing; maintaining rights of way; and performing other tasks necessary to ensure a reliable electric distribution system. The Facilities Charge does not include the cost of the actual electricity you use. The monthly Facilities Charge is changing because the costs of servicing your account are rising. Every member benefits from these services, so the monthly Facilities Charge helps Mitchell EMC ensure that the costs are spread fairly among our membership.

We continue to offer free in-home energy audits to help Members with options to make their homes more energy efficient. Our energy efficiency program includes rebates whether you are building a home, or just upgrading your present home.

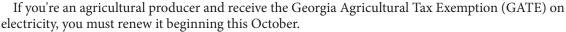
To find out more about these rebates visit mitchellemc.com/customer-service/consumer-rebates.



## Join us in a Cover-Up!

Mitchell EMC will be collecting winter coats, good used and new, for the needy. If you can contribute, please bring your coats to any MEMC office, or contact any MEMC employee. The coats will be distributed the first of December.

# Georgia Agricultural Tax Exemption Expires Dec. 31



GATE is an agricultural sale and use tax exemption certificate issued by the Georgia Department of Agriculture. The document identifies its user as a qualified farmer or producer who is exempt from sales tax on the inputs used in the production of their commodity.

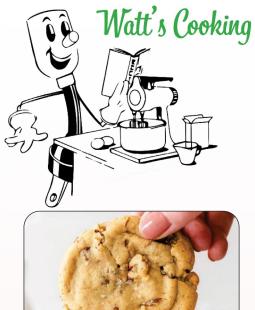
Mitchell EMC member-owners who receive a GATE certificate should send us a copy along with the account numbers that apply to the GATE certificate, so we can apply the exemption to their account. We must receive a copy of the new certificate by December 31 for the exemption to continue.

Producers who have never received GATE can also apply and send a certificate copy to Mitchell EMC. Visit **forms.agr.georgia.gov/gate/** or call 855-FARM TAX for more information, to renew or apply.

<u>Note:</u> If you move or no longer have electric service with Mitchell EMC, it is important that members keep their address current, so that future disbursements can be properly mailed. Capital credits are reserved for members even if they move out of the Mitchell EMC service area. Mitchell EMC will make a diligent effort to send a check by mail.

## Statement of Equal Employment Opportunity

All applications for employment shall be considered and hired on the basis of merit, without regard to race, color, religion, sex (including pregnancy), age, national origin, disability, genetic information, or past or present military status. The employment practices shall ensure equal treatment of all employees, without discrimination as to promotion, discharge, rates of pay, fringe benefits, job training, classification, referral, and other aspects of employment, on the basis of race, color, religion, sex (including pregnancy), national origin, disability, age, genetic information, or past or present military status. M/F/V/DV/D





## **Grandma's Cookies** "Old fashion recipe"

#### Ingredients

1 egg 1 stick of butter

1/2 cup of sugar

1 tablespoon pure vanilla extract

1 cup sifted all-purpose flour

1 cup chopped pecans

#### **Directions**

Beat egg until fluffy. Melt butter on stove and pour slowly while beating into egg. Add sugar and vanilla to mixture and beat. Fold in flour and pecans. Drop cookie dough (in the size of walnuts) on a well buttered cookie cookie sheet. Bake in 350 degree oven for 20-25 minutes or until edges turn golden brown.

> **Submitted by: Betsy Mobley, Worth County**

## Share & Win!

Send us your favorite quick and easy dinner recipes. If your recipe is chosen for print, you can win a

## \$25 credit

on your next Mitchell EMC bill.

Send recipes to: Heather Greene, P.O. Box 409, Camilla, GA 31730 or email to heather.greene@mitchellemc.com.